Balaxi Pharmaceuticals Limited

August 01, 2023

To, Listing Department, National Stock Exchange of India Limited Exchange Plaza, Plot No C-1, Block G, Bandra Kurla Complex, Bandra (E), Mumbai – 400051

NSE Symbol: BALAXI

Subject: Business Responsibility and Sustainability Report for FY 2022-23

Dear Sir/Madam,

Please find enclosed the Business Responsibility and Sustainability Report ("BRSR") of Balaxi Pharmaceuticals Limited ("the Company") for Financial Year 2022-23. BRSR forms part of the Annual Report 2022-23 of the Company.

The BRSR along with the Annual Report 2022-23 is available on the website of the Company at:

https://balaxipharma.in/assets/images/articles/Balaxi Pharmaceuticals AR 2023.pdf

This is submitted pursuant to Regulation 34(2) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

This is for your information and records.

Yours Faithfully,

For Balaxi Pharmaceuticals Limited

Udayan Shukla

(Company Secretary & Compliance Officer) Membership No.: F11744

Encl: As above

Business Responsibility & Sustainability Report

Section A) General Disclosures

Details of the listed entity

| 1. | Corporate Identity Number (CIN) of the Listed Entity | L25191TG1942PLC121598 |
|-----|---|---|
| 2. | Name of the Listed Entity | Balaxi Pharmaceuticals Limited |
| 3. | Year of incorporation | 1942 |
| 4. | Registered office address | Plot No. 409, H. No. 8-2-293, Maps Towers, 3 rd Floor, Phase – III, Road No. 81, Jubilee Hills, Hyderabad (T.G.) – 500096. |
| 5. | Corporate address | Plot No. 409, H. No. 8-2-293, Maps Towers, 3 rd Floor, Phase – III, Road No. 81, Jubilee Hills, Hyderabad (T.G.) – 500096. |
| 6. | E-mail | secretarial@balaxi.in |
| 7. | Telephone | +91 40 23555300 |
| 8. | Website | www.balaxipharma.in |
| 9. | Financial year for which reporting is being done | April 2022 - March 2023 |
| 10. | Name of the Stock Exchange(s) where shares are listed | National Stock Exchange of India Limited |
| 11. | Paid-up Capital | ₹ 10,18,12,500/- (Rupees Ten Crore Eighteen Lakhs Twelve Thousand Five Hundred only) |
| 12. | Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report | Mr. Udayan Shukla, Company Secretary and Compliance Officer Telephone: +91 40 23555300 Email: secretarial@balaxi.in |
| 13. | Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together) | The disclosures under this report are made on a Standalone basis. |

II. Product & Services

14. Details of business activities (accounting for 90% of the turnover):

| SN | o Description of Main Activity | Description of Business Activity | % of turnover of the entity |
|----|--------------------------------|---|-----------------------------|
| 1. | Trading | International Wholesale Trading/ Distribution | 100% |

15. Products/Services sold by the entity (accounting for 90% of the entity's turnover

| S No | Product /Service | NIC Code | % of the total turnover contributed |
|------|---------------------------|----------|-------------------------------------|
| 1 | Pharmaceutical Products | 464 | 75.00 |
| 2 | Branded Consumer Products | 463 | 22.00 |

III. Operations

16. Number of locations where plants an/or operations/offices of the entity are situated

| Location | Number of Plants | Number of Offices | Total |
|---------------|------------------|-------------------|-------|
| National | - | 1 | 1 |
| International | - | - | - |

17. Markets served by the entity:

a. Number of Locations

| Locations | Number |
|---------------------------------|--------|
| National (No of States) | 0 |
| International (No of Countries) | 8 |

b. What is the contribution of exports as a percentage of the total turnover of the entity? 100%

c. A brief on types of customersDistributors, Wholesalers and Retailers

IV. EMPLOYEES

- 18. Details as at the end of Financial Year:
 - a. Employees and Workers (including differently abled):

| CI Na | Dantianiana | Total (A) | Male | | Female | |
|--------|--------------------------|-----------|----------|----------|---------|----------|
| SL NO. | Particulars | Total (A) | No. (B) | % (B/A) | No. (C) | % (C/A) |
| Employ | ees | | | | | |
| 1 | Permanent (D) | 51 | 42 | 82.35 | 09 | 17.65 |
| 2 | Other than Permanent (E) | - | - | - | - | - |
| 3 | Total Employees (D+E) | 51 | 42 | 82.35 | 09 | 17.65 |
| Worker | | | | | | |
| 4 | Permanent (F) | - | - | - | - | - |
| 5 | Other than Permanent (G) | - | - | - | - | - |
| 6 | Total (F+G) | - | - | - | - | - |

b. Differently Abled Employees & Workers

| CL NI= | Doublesdays | Total (A) | Male | | Female | | | | |
|---------|-----------------------------|-----------|----------|----------|---------|----------|--|--|--|
| SL NO. | Particulars | Total (A) | No. (B) | % (B/A) | No. (C) | % (C/A) | | | |
| Differe | Differently Abled Employees | | | | | | | | |
| 1 | Permanent (D) | - | - | - | - | - | | | |
| 2 | Other than Permanent (E) | - | - | - | | | | | |
| 3 | Total Employees | | | | | | | | |
| | (D+E) | - | - | - | - | - | | | |
| | ntly Abled Workers | • | | •••• | | ••••• | | | |
| 4 | Permanent (F) | - | - | - | - | - | | | |
| 5 | Other than Permanent (G) | - | - | - | - | - | | | |
| 6 | Total (F+G) | - | - | - | - | - | | | |

19 Participation/Inclusion/Representation of Women

| Doubleulous | Total (A) | No. and percentage of Females | | |
|--------------------------|-----------|-------------------------------|----------|--|
| Particulars | Total (A) | No.(B) | % (B/A) | |
| Board of Directors | 6 | 2 | 33.33 | |
| Key Management Personnel | 4 | 0 | - | |

Turnover rate for permanent employees and workers.

| | Turnover Rate - FY2023 | | | Turnover Rate - FY2022 | | | Turnover Rate - FY2021 | | |
|------------------------|------------------------|--------|-------|------------------------|--------|--------|------------------------|--------|-------|
| | Male | Female | Total | Male | Female | Total | Male | Female | Total |
| Permanent Employees | 17.5% | 30.00% | 20% | 14.71% | Nil | 11.36% | 19.35% | 11.11% | 17.5% |
| Permanent Workers | NA | NA | NA | NA | NA | NA | NA | NA | NA |

٧. Holding, Subsidiary and Associate Companies (Including joint ventures)

(a) Names of holding/subsidiary/associate companies/joint ventures

| S No. | Name of the holding / subsidiary / associate companies / joint ventures (A) | Indicate whether holding/ Subsidiary/ Associate/ Joint | % of shares held by listed entity | Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed |
|----------|---|--|--------------------------------------|---|
| 1. | Balaxi Overseas Private Limited | Venture Holding Company | Not Applicable | entity? (Yes/No) |
| 2. | Balaxi Global DMCC, Dubai | Wholly Owned Subsidiary | 100% | No |
| 3. | Balaxi Healthcare Guatemala, S.A, Republic of Guatemala | Wholly Owned Step- Down Subsidiary | 100% | No |
| 4. | Balaxi Healthcare Dominicana, S.R.L, Dominican Republic | Wholly Owned Step- Down Subsidiary | 100% | No |
| 5. | Balaxi Healthcare Honduras, S. DE R.L. DE C.V, Honduras | Wholly Owned Step- Down Subsidiary | 100% | No |
| 6. | Balaxi Healthcare Centrafrique, SARL, Centrafrique | Wholly Owned Step- Down Subsidiary | 100% | No |
| 7. | Balaxi Healthcare El Salvador S.A DE., El Salvador | Wholly Owned Step- Down Subsidiary | 100% | No |
| 8. | Balaxi Healthcare Angola, Republic of Angola | Wholly Owned Step- Down Subsidiary | 100% | No |

Note: Balaxi Global DMCC, Dubai, Wholly Owned Subsidiary of the Company holds 100% of shares in the step-down subsidiaries. Balaxi Overseas Private Limited is Holding Company of the Company and it holds 68.75% of the total equity shares in the Company.

VI. CSR Details

(i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover (In ₹ Lakhs): 10813.76

(iii) Net worth (in ₹ Lakhs): 9210.65

VII. Transparency and Disclosures Compliances

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

| | Grievance Redressal Mechanism in Place. Yes/No If Yes, then provide web-link for grievance redress policy | | FY2023 | | | FY2022 | | |
|---|--|---|--|---------|---|--|---------|--|
| Stakeholder Group from whom complaint is received | | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | |
| Communities | Yes https://balaxipharma.in/ corporate-policies | Nil | Nil | | Nil | Nil | | |
| Investors (Other than Shareholders) | Yes https://balaxipharma.in/ corporate-policies | Nil | Nil | | Nil | Nil | | |
| Shareholders | Yes https://balaxipharma.in/ corporate-policies | Nil | Nil | | Nil | Nil | | |
| Employees | Yes https://balaxipharma.in/ corporate-policies | Nil | Nil | | Nil | Nil | | |
| Customers | Yes https://balaxipharma.in/ corporate-policies | Nil | Nil | | Nil | Nil | | |
| Value Chain Partners | Yes https://balaxipharma.in/ corporate-policies | Nil | Nil | | Nil | Nil | | |

24. Overview of the entity's material responsible business conduct issues

Indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, the rationale for identifying the same, approach to adapt or mitigate the risk along with its financial implications, as per the following format

| SL No | Material Issue Identified | Indicate whether Risk or Opportunity | Rationale for identifying risk or opportunity | In case of risk approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
|----------|--|---|---|---|---|
| 1. | Carbon Footprint in Global Supply Chain | Risk | Climate change will result in stricter environmental regulations across sectors, this will increase transportation cost for the Company. | CDMOs are in compliance with | Negative : Increased operating costs in meeting the environmental standards. |
| 2. | Diversity and Inclusion | Opportunity | Foster a diverse and inclusive workplace that promotes equality, non-discrimination, and equal opportunities for all employees. This will lead to a good talent pool for the Company. | - | Positive Implication: The productivity will increase due to healthy work environment. |
| 3. | Corporate Governance | Opportunity | Ensuring good governance and transparent practices can help securing stakeholder interest, a higher reputation, reduced risks and improved financial performance. | - | Positive Implication: Reduced Risk due to transparent practices. |

Corporate

Overview

SECTION B: Management and Process Disclosures

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

| Disc | osure Questions | P1 | P2 | Р3 | P4 | P5 | P6 | P7 | P8 | P9 |
|-------|---|---|-----|-----|-----|-----|-----|-----|-----|-----|
| Polic | y and Management Processes | | | | | | | | | |
| 1. a. | Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No) | | | | | | | | Yes | Yes |
| b. | Has the policy been approved by the Board? (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| C. | Web Link of the Policies, if available | https://balaxipharma.in/corporate-policies | | | | | | | | |
| 2. | Whether the entity has translated the policy into procedures. (Yes / No) | y Yes Yes Yes Yes Yes Yes Yes | | | | | | | Yes | |
| 3. | Do the enlisted policies extend to your value chain partners? (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| 4. | Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle. | g. P., None | | | | | | | | |
| 5. | Specific commitments, goals and targets set by the entity with defined timelines, if any. | The Company is determined to follow the path envisioned under the 9 principles laid down in the National Voluntary Guidelines on Social, Environmental & Economic Responsibilities of Business issued by the Ministry of Corporate Affairs. | | | | | | | | |
| 6. | Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met. | The Company shall continue to monitor its performance against the saic principle(s) and take necessary action as and when the need arises. | | | | | | | | |

Governance, leadership and oversight

Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets 7. and achievements (listed entity has flexibility regarding the placement of this disclosure):

The purpose of our business is to dedicatedly serve to ensure stakeholder delight and influence the environment and society at large with our good work, as we abide by our values that form the cornerstone of our business strategies, decisions, and activities. We are committed to this roadmap as we seek to grow sustainably and deliver Pharmaceutical Products to frontier markers with excellence, again and again, with a lot more rigor and enthusiasm as the days pass.

- Details of the highest authority responsible Mr. Ashish Maheshwari (DIN: 01575984), Managing Director for implementation and oversight of the Telephone: +91 40 23555300 Business Responsibility policy (ies).
 - Email: secretarial@balaxi.in
- the Board/ Director responsible for decision other functional heads. making on sustainability related issues? (Yes / No).

Does the entity have a specified Committee of Yes, Committee consists of Managing Director as Chairman along with

If yes, provide details.

10. Details of Review of NGRBCs by the Company:

| Subject for Review | Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee | | | | | | Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify) | | | | | | | | | | | |
|---|--|--|--------|---------|----------|---------|--|--------|-------|--------|-------|---------|--------|---------|-------|----|----|----|
| | P1 | P2 | Р3 | P4 | P5 | P6 | P7 | P8 | P9 | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
| Performance against above policies and follow up action | | Review was undertaken by the Managing Director | | | | | | | | | | | Ha | ılf Yea | arly | | | |
| Compliance with statutory Review was undertaken Quarterly requirements of relevance by the Managing Director to the principles, and, rectification of any non-compliances | | | | | | | | | | | | | | | | | | |
| 11. Has the entity carried | l out i | ndep | ender | t asse | essme | nt/ e | valuat | ion o | f the | P1 | P2 | Р3 | P4 | P5 | P6 | P7 | Р8 | P9 |
| working of its policies of the agency. | s by a | in ext | ernal | ageno | :y? (Y | es/No | o). If y | ∕es, N | lame | N | N | N | Ν | Ν | Ν | Ν | N | N |
| 12. If answer to question | (1) ab | ove is | s "No' | i.e. n | ot all | Princ | iples a | are co | vere | d by a | polic | y, reas | sons t | o be | state | d: | | |
| Questions | | | | | | | | | P1 | P2 | Р3 | P4 | P5 | P | 6 | P7 | P8 | P9 |
| The entity does not consid (Yes/No) | der the | e Prin | ciples | mate | erial to | o its b | ousine | ss l | NA | NA | NA | NA | NA | A N | А | NA | NA | NA |
| The entity is not at a stage implement the policies on | | | | | | | late a | nd | | | | | NA | 4 | | | | |
| The entity does not have resources available for the | | | | or/hur | nan a | and to | echnio | cal I | NA | NA | NA | NA | NA | A N | Α | NA | NA | NA |
| It is planned to be done in | the n | ext fir | nancia | ıl year | (Yes/ | 'No) | | | NA | NA | NA | NA | N/ | A N | Α | NA | NA | NA |
| Any other reason (please s | pecify | /) | | | | | | | | | | | N | 4 | | | | |

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

Principle 1. Businesses should Conduct and Govern themselves with integrity and in a manner that is ethical, transparent and accountable.

Essential Indicators:

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

| Segment | Total Number of training and awareness programmes held | Topics / principles covered under the training and its impact | % of persons in respective category covered by the awareness programmes |
|-----------------------------------|--|--|---|
| Board of Directors | 1 | Anti Bribery and Anti Corruption Policy | 100% |
| Key Managerial Personnel | 1 | Anti Bribery and Anti Corruption Policy | 100% |
| Employees other than BoD and KMPs | 4 | Anti Bribery and Anti Corruption Policy POSH Act Grievance Redressal Mechanism Importance of Stakeholders | 100% |
| Workers | Not Applicable | | |

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

A. Monetary

| Particulars | NGRBC Principle | Name of the regulatory / Enforcement agencies/ judicial institutions | Amount (In ₹) | Brief of the Case | Has an appeal been preferred ? (Yes/No |
|-----------------|--------------------|--|------------------|----------------------|--|
| Penalty/Fine | Nil | Nil | Nil | Nil | Nil |
| Settlement | Nil | Nil | Nil | Nil | Nil |
| Compounding Fee | Nil | Nil | Nil | Nil | Nil |

B. Non Monetary

| Particulars | NGRBC Principle | Name of the regulatory / Enforcement agencies/judicial institutions | Brief of the Case | Has an appeal been preferred ? Yes/No |
|--------------|-----------------|---|-------------------|---|
| Imprisonment | Nil | Nil | Nil | Nil |
| Punishment | Nil | Nil | Nil | Nil |

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision are preferred in cases where monetary or non-monetary action has been appealed.

| Case Details | Name of the regulatory /enforcement agencies/judicial institutions |
|--------------|--|
| | Not Applicable |

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, details in brief and if available, a web-link to the policy.

Yes, Company have an anti – corruption and anti-bribery policy, Company recognises and follows all applicable laws and regulations and respects lawful customs of the regions where we operate and transact. We are committed to acting and building relationships based on integrity and fairness in all our dealings. Hence, Balaxi has adopted a "Zero Tolerance" approach to bribery and corruption. The policy is available on the website of the company at https://balaxipharma.in/corporate-policies.

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

| | FY2023 | FY2022 |
|-----------|--------|--------|
| Directors | Nil | Nil |
| KMPs | Nil | Nil |
| Employees | Nil | Nil |
| Workers | NA | NA |

6. Details of complaints with regard to conflict of interest

| Porticulare | F | Y2023 | FY2022 | | |
|--|--------|---------|--------|---------|--|
| Pal ticulars | Number | Remarks | Number | Remarks | |
| Number of complaints received in relation to issues of Conflict of Interest of the Directors | - | - | - | - | |
| Number of complaints received in relation to issues of Conflict of Interest of the KMPs | - | - | - | - | |

7. Details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.:

Not Applicable

Principle 2. Businesses should provide goods and services in a manner that is sustainable and safe.

Essential Indicators:

1. Percentage of R&D and capital expenditure (CAPEX) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

| Category | FY2023 | FY2022 | Details of improvements in environmental and social impacts |
|----------|--------|--------|---|
| R&D | Nil* | Nil* | - |
| Capex | Nil* | Nil* | - |

^{*} As on March 31, 2023, the Company is operating on an asset-light model and hence, no capex has been incurred by the Company.

2. Sustainable Sourcing

- a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

 Yes, We source from GMP Certified Contract Development Manufacturing Organisations ("CDMOs").
- b. If yes, what percentage of inputs were sourced sustainably?100% of our products are sourced from GMP Certified CDMOs.
- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for
 - a. Plastics (Including Packaging): Yes
 - b. E- Waste: Yes
 - c. Hazardous Waste: Yes
 - d. Other Waste: Yes

We ensure the products are disposed off/ reused/ recycled, as per the nature of the product at the end of the life cycle in respective markets.

4. Extended Producer Responsibility (EPR)

Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, steps taken to address the same.

Not Applicable, Company is not involved in any manufacturing activity. The Company is engaged in the business of International Wholesale Distribution in various international markets.

Principle 3. Businesses should respect and promote the well-being of all employees, including those in their value chains.

1. Essential Indicators:

a. Details of measures for the well-being of employees

| | % of employees covered by | | | | | | | | | | | | | |
|------------|---------------------------|------------------|------------|---------------|--------------------|---------------|-----------------------|---------------|--------------|------------------------|------------|--|--|--|
| Category | Total (A) | Health Insurance | | | Accident insurance | | Maternity Benefits | | nity fits | Day Care Facilities | | | | |
| <i>σ</i> , | | Number (B) | % (B/A) | Number (C) | % (C/A) | Number (D) | % (D/A) | Number (E) | % (E/A) | Number (F) | % (F/A) | | | |
| Permanent | Employe | es | | | | | | | | | | | | |
| Male | 42 | 42 | 100 | 42 | 100 | - | _ | 42 | 100 | 0 | 0 | | | |
| Female | 09 | 09 | 100 | 09 | 100 | 09 | 100 | - | - | 0 | 0 | | | |
| Total | 51 | 51 | 100 | 51 | 100 | 09 | 17.65 | 42 | 82.35 | 0 | 0 | | | |
| Other than | permane | nt employe | es | ••••• | | | | • | | | | | | |
| Male | 0 | 0 | 0 | 0 | 0 | - | _ | 0 | О | 0 | Ο | | | |
| Female | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | - | 0 | О | | | |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | О | | | |

b. Details of measures for the well-being of Workers

| | % of workers covered by | | | | | | | | | | | | | |
|------------|-------------------------|------------------|------------|--------------------|------------|-----------------------|------------|-----------------------|------------|------------------------|------------|--|--|--|
| Category | Total (A) | Health Insurance | | Accident insurance | | Maternity Benefits | | Paternity Benefits | | Day Care Facilities | | | | |
| | | Number (B) | % (B/A) | Number (C) | % (C/A) | Number (D) | % (D/A) | Number (E) | % (E/A) | Number (F) | % (F/A) | | | |
| Permanent | workers | | | | | | | | | | | | | |
| Male | 0 | 0 | 0 | 0 | 0 | - | - | 0 | 0 | 0 | 0 | | | |
| Female | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | - | 0 | 0 | | | |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |
| Other than | permane | nt workers | | | | | | | | | | | | |
| Male | 0 | 0 | 0 | 0 | 0 | - | - | 0 | Ο | 0 | 0 | | | |
| Female | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | - | 0 | 0 | | | |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |

2. Details of retirement benefits, for current FY and previous financial year

| | | FY 2023 | | FY 2022 | | | | |
|------------------|---|---|--|---|---|--|--|--|
| Benefits | Number of employees covered as % of total employees | Number of Workers covered as % of total workers | Deducted and deposited with the authority (Y/N/N.A) | Number of employees covered as % of total employees | Number of Workers covered as % of total workers | Deducted and deposited with the authority (Y/N/N.A) | | |
| PF | 100% | NA | Yes | 100% | NA | Yes | | |
| Gratuity | 100% | NA | Yes | 100% | NA | Yes | | |
| ESI | 17.65% | NA | Yes | 26.53% | NA | Yes | | |
| Others – specify | - | - | - | - | - | - | | |

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard:

Yes, the office of the Company is accessible to differently abled employees.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, a web-link to the policy.

Yes, the policy is available on the website of the company at https://balaxipharma.in/corporate-policies.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

| Gender | Permanent I | Employees | Permanent Workers | | |
|--------|---------------------|----------------|---------------------|----------------|--|
| | Return to work Rate | Retention Rate | Return to work Rate | Retention rate | |
| Male | 100% | 100% | NA | NA | |
| Female | - | - | NA | NA | |
| Total | 100% | 100% | NA | NA | |

Note: Only 1 Male Employee availed parental leave during the year.

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

| | Yes/No (if yes then give details of the mechanism in brief) : |
|--------------------------------|--|
| Permanent Workers | Not Applicable |
| Other than Permanent Workers | Not Applicable |
| Permanent Employees | Yes, |
| | The Company has a Grievance Redressal policy, which address all kinds of issues an employee may face while at work. The grievance may include: |
| | Any kind of discrimination on account of disability, gender, race, sexual orientation, religion, marital status and social class |
| | Violation of human rights |
| | Bullying / workplace harassment |
| | Denial of applicable benefits |
| | Working conditions |
| Other than permanent Employees | Not Applicable |

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

| | | FY2023 | FY2022 | | | | |
|---------------|---|---|---------|---|---|---------|--|
| Category | Total employees /workers in respective category (A) | Total employees/ workers in respective category, who are part of association (s) or Union (s) (B) | % (B/A) | Total employees /workers in respective category (C) | Total employees/ workers in respective category, who are part of association (s) or Union (s) (D) | % (D/C) | |
| Total Permane | ent Employees | | | | | | |
| Male | 42 | 0 | 0 | 38 | 0 | 0 | |
| Female | 9 | 0 | 0 | 11 | 0 | 0 | |
| Total Permane | | | | | | | |
| Male | NA | NA | - | NA | NA | - | |
| Female | NA | NA | - | NA | NA | - | |

8. Details of training given to employees and workers

| | | | FY2023 | | | FY2022 | | | | |
|--------------------|----|-------------------------------|---------|----------------------|---------|--------|-------------------------------|---------|----------------------|--------|
| Category Total (A) | | On health and safety Measures | | On skill upgradation | | Total | On health and safety Measures | | On skill upgradation | |
| | | NO. (B) | % (B/A) | No. (C) | % (C/A) | (D) | No. (E) | % (E/D) | No.(F) | %(F/D) |
| Employees | | | | | | | | | | |
| Male | 42 | 42 | 100 | 42 | 100 | 38 | 38 | 100 | 38 | 100 |
| Female | 9 | 9 | 100 | 9 | 100 | 11 | 11 | 100 | 11 | 100 |
| Total | 51 | 51 | 100 | 51 | 100 | 49 | 49 | 100 | 49 | 100 |
| Workers | | | | | | | | | | |
| Male | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA |
| Female | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA |
| Total | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA |

9. Details of performance and career development reviews of employees and workers:

| Cataaaaa | | FY2023 | | | FY2022 | |
|-----------|-----------|--------|---------|-----------|--------|---------|
| Category | Total (A) | No.(B) | % (B/A) | Total (C) | No.(D) | % (D/C) |
| Employees | | | | | | |
| Male | 42 | 42 | 100 | 38 | 38 | 100 |
| Female | 09 | 09 | 100 | 11 | 11 | 100 |
| Total | 51 | 51 | 100 | 49 | 49 | 100 |
| Workers | | | | | | |
| Male | NA | NA | NA | NA | NA | NA |
| Female | NA | NA | NA | NA | NA | NA |
| Total | NA | NA | NA | NA | NA | NA |

- 10. Health and safety management system
 - a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?
 - Yes, Company has implemented the Health and Safety Policy which covers all the employees of the Company.
 - b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

Appropriate policies / guidelines have been formulated to address various types of hazards and related risk assessment & mitigation.

- All work-related hazards are identified basis the recommended guidelines.
- Their associated risk assessment procedures are part of the Safety manual.
- c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N)

Yes

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes

11. Details of safety related incidents, in the following format:

| Safety Incident / Number | Category | FY2023 | FY2022 |
|---|-----------|--------|--------|
| Lost Time Injury Frequency Rate (LTIFR) Per One million | Employees | 0 | 0 |
| -person hours worked | Workers | NA | NA |
| Total recordable work-related injuries | Employees | 0 | 0 |
| | Workers | NA | NA |
| No of fatalities | Employees | 0 | 0 |
| | Workers | NA | NA |
| High consequence work-related injury or ill-health (excluding | Employees | 0 | 0 |
| fatalities) | Workers | NA | NA |

12. Measures taken by the entity to ensure a safe and healthy work place.

Employee well-being programs/initiatives are conducted for all the employees and during FY 2022-23 the following well-being initiatives were undertaken:

- Women safety programs
- Posh & gender sensitization meetings
- Road safety programs
- Women self-defense program
- Fire emergency training exit
- General health check up

13. Number of Complaints on the following made by employees and workers:

| | | FY2023 | | | | |
|--------------------|---|--------|---------|--------------------------|---|---------|
| | Filed during the year Pending resolution at the end of the year | | Remarks | Filed during the year | Pending resolution at the end of the year | Remarks |
| Working Conditions | NIL | NIL | | NIL | NIL | |
| Health & Safety | NIL | NIL | | NIL | NIL | |

14. Assessments for the year:

| Particulars | % of plants and offices that were assessed (By entity or statutory authorities or third parties |
|-----------------------------|---|
| Health and safety practices | 100% |
| Working Conditions | 100% |

15. Details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

The Company has implemented Hygiene Policy which ensures workplace cleanliness and basic amenities like availability of clean drinking water, proper sanitation facilities, etc. The HR team conducts review on a quarterly basis to ensure all the points under the hygiene policy are taken care of.

Further, Training of all employees regarding protocol to be followed in case of any safety incident has been conducted.

Principle 4. Businesses should respect the interests of and be responsive to all its stakeholders.

Essential Indicators:

1. Process for identification of key stakeholders

Balaxi, a pharmaceutical distribution company, effectively identifies its stakeholders through meticulous research and analysis. Senior management and HODs of the respective departments interact with the respective stakeholders before forming an association. Primary stakeholders such as customers, suppliers, employees, and investors are recognized, understanding their needs and expectations accordingly. The WHO GMP certified units from which Balaxi procures products are also considered stakeholders, ensuring high-quality standards.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group

| Stakeholder Group | Whether identified as Vulnerable & Marginalized Group (Yes/No) | Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other | Frequency of engagement (Annually/ Half yearly/ Quarterly / others - please specify) | Purpose and scope of engagement including key topics and concerns raised during such engagement |
|--|--|--|---|--|
| Customers (Distributors, Wholesalers and Retailers) | No | satisfaction surveys Marketing and advertising Complaint handling and feedback Electronic communication – social media, Calls | It is a continuous process | Addressing requirements for products and grievances, if any |
| Suppliers/ CDMOs | No | Regular interaction through online and offline meetings, phone calls, e-mails Conferences and workshops In Person Meetings/ Visits. | Daily | To share the specific requirements, Status update on product deliveries and other terms of trade. |

| Stakeholder Group | Whether identified as Vulnerable & Marginalized Group (Yes/ No) | Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other | Frequency of engagement (Annually/ Half yearly/ Quarterly / others - please specify) | Purpose and scope of engagement including key topics and concerns raised during such engagement |
|---------------------------|---|--|---|--|
| Employees | No | Trainings and development programmes Performance management system Emails. Written communication circulars and internal publications Employee engagement initiatives | Daily/ Weekly | For smooth functioning of business operations. |
| Investors | No | Annual General meeting Investor presentations and conference calls Investor conferences and meets Press releases, Quarterly Results and newsletters | Quarterly/ Annually/ Need basis | To provide updates on company's operations and Financial Performance |
| Government/ Regulators | No | Meetings and formal dialogueFilings with the regulators | Others – Need basis | Business and Compliance related |
| Community | Yes | - CSR partnerships - Contribution towards various causes | Others – Need basis | CSR Initiatives of the Company |

Principle 5. Businesses should respect and promote human rights

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

| | | FY2023 | | | FY2022 | | | |
|----------------------|-----------|--|---------|-----------|--|---------|--|--|
| Category | Total (A) | Number of employees and workers covered (B) | % (B/A) | Total (C) | Number of employees and workers covered (D) | % (D/C) | | |
| Employees | | | | | | | | |
| Permanent | 51 | 51 | 100 | 49 | 49 | 100 | | |
| Other than Permanent | 0 | 0 | - | 0 | 0 | - | | |
| Total Employees | 51 | 51 | 100 | 49 | 49 | 100 | | |
| Workers | | | | | | | | |
| Permanent | NA | NA | NA | NA | NA | NA | | |
| Other than permanent | NA | NA | NA | NA | NA | NA | | |
| Total Workers | NA | NA | NA | NA | NA | NA | | |

2. Details of minimum wages paid to employees and workers, in the following format

| | | FY2023 | | | | FY2022 | | | | | |
|-------------------------|-------|-------------|---|------------------------|---------|--------|---|-----------------|--------|------------------------|--|
| Category | Total | Minimum wag | | More than Minimum Wage | | Total | - | al to m Wage | | More than minimum wage | |
| | (A) | No.(B) | %(B/A) | No.(C) | % (C/A) | (D) | No. (E) | % (E/D) | No.(F) | % (F/D) | |
| Employees | | | | | | | | | | | |
| Permanent | | | | | | | | | | | |
| Male | 42 | 0 | 0 | 42 | 100 | 38 | 0 | 0 | 38 | 100 | |
| Female | 9 | 0 | 0 | 9 | 100 | 11 | 0 | 0 | 11 | 100 | |
| Other than Permanent | | | | | | | | | | | |
| Male | - | - | - | - | - | - | - | - | - | - | |
| Female | - | - | - | - | - | - | _ | - | - | - | |
| Workers | | • | *************************************** | | • | | | | | | |
| Permanent | | • | - | | - | | *************************************** | | | | |
| Male | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA | |
| Female | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA | |
| Other than Permanent | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA | |
| Male | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA | |
| Female | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA | |

3. Details of remuneration/salary/wages, in the following format:

| | | Male | Female | | |
|----------------------------------|--------|---|--------|---|--|
| Category | Number | Median remuneration/ salary/wages of respective category (Amt. in ₹ Lakhs) | Number | Median remuneration/ salary/wages of respective category (Amt. in ₹ Lakhs) | |
| Board of Directors | 4 | 3.00 | 2 | 7.25 | |
| Key Managerial Personal | 4 | 30.25 | - | - | |
| Employees other than BoD and KMP | 39 | 4.20 | 9 | 2.04 | |
| Workers | NA | NA | NA | NA | |

^{*}Note: Remuneration includes sitting fee paid to directors.

4. Focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

Company is committed to providing a safe and positive work environment. In keeping with this philosophy, the organization has an open-door policy. Employees also have access to Human Resource Department where they can highlight matters or concerns faced at the workplace. This is achieved through a well-established and robust grievance resolution mechanism comprising of Internal Resolution Committee. Internal Resolution Committee adhere to the principles of natural justice, confidentiality, sensitivity, non-retaliation and fairness while addressing concerns. The concerns are handled with sensitivity, while delivering timely action and closure.

6. Number of Complaints on the following made by employees and workers:

| | FY2023 | | | FY2022 | | |
|----------------------------------|-----------------------------|--|---------|-----------------------------|--|---------|
| Category | Filed during the year | Pending Resolution at the end of the year | Remarks | Filed During the Year | Pending Resolution at the end of the year | Remarks |
| Sexual Harassment | 0 | 0 | | 0 | 0 | |
| Discrimination at workplace | 0 | 0 | | 0 | 0 | |
| Forced Labour/Involuntary Labour | 0 | 0 | | 0 | 0 | |
| Wages | 0 | 0 | | 0 | 0 | |
| Other human right related issues | 0 | 0 | | 0 | 0 | |

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Yes, Company has mechanisms in place to prevent adverse consequences to the complainant in discrimination and harassment cases. The details of the complainant are kept confidential, and the authenticity of the complainant's report is investigated by the assigned committee. The details regarding the investigation are also limited to the internal resolution committee and kept confidential. The complainant is protected from any discrimination and harassment till the issue is resolved. This is done in order to safeguard the complainant's interest and confidence.

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)
Yes

9. Assessments of the year

| Category | % of plants and offices that were assesses by the entity or by the statutory authorities or third parties |
|-----------------------------|---|
| Child Labour | 100% |
| Forced/Involuntary Labour | 100% |
| Sexual harassment | 100% |
| Discrimination at workplace | 100% |
| Wages | 100% |
| Others – please specify | NA |

10. Details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

No significant risks reported in the assessment.

Principle 6. Businesses should respect and make efforts to protect and restore the environment.

Essential Indicators:

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

| Parameter | FY23 (In Giga Joules) | FY22 (In Giga Joules) |
|---|-----------------------|-----------------------|
| Total electricity consumption (A) | 133.76 | 127.74 |
| Total fuel consumption (B) | Nil | Nil |
| Energy consumption through other sources (C) | Nil | Nil |
| Total energy consumption (A+B+C) | 133.76 | 127.74 |
| Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees) | 0.012 GJ/ Rs. Lakhs | 0.013 GJ/Rs. Lakhs |
| Energy intensity (optional) – the relevant metric may be selected by the entity | NA | NA |

Any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any

No

3. Provide details of the following disclosures related to water, in the following format

| Para | meter | FY23 | FY22 |
|-------|---|-------------------|--------------------|
| Wat | er Withdrawal by Source (In Kiloliters) | | |
| (i) | Surface water | NA | NA |
| (ii) | Groundwater | - | - |
| (iii) | Third party water | 567 | 838 |
| (iv) | Seawater / desalinated water | - | - |
| (v) | Others | - | - |
| Tota | l volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v) | 567 | 838 |
| Tota | l volume of water consumption (in kilolitres) | 567 | 838 |
| Wat | er intensity per rupee of turnover (Water consumed / turnover) | 0.05 KI/Rs. Lakhs | 0.08 KI/ Rs. Lakhs |
| Wat | er intensity (optional) – the relevant metric may be selected by the entity | NA | NA |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency:

No

- 4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.
 - Zero Liquid Discharge is not applicable to the Company as it is an International Wholesale Distribution Company and does not own any manufacturing plants.
- 5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format

| Parameter | Please specify unit | FY23 | FY22 |
|-------------------------------------|---------------------|------|------|
| NOx | | Nil | Nil |
| Sox | | Nil | Nil |
| Particulate Mater | | Nil | Nil |
| Persistent organic pollutants (POP) | | Nil | Nil |
| Volatile organic compounds (VOC) | | Nil | Nil |
| Hazardous air pollutants (HAP) | | Nil | Nil |
| Others – please specify | | Nil | Nil |

The Company is not into manufacturing and therefore the possibility of releasing emissions into the atmosphere is negligible/not applicable.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency:

No

6. Details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & their intensity

| Parameter | Unit | FY23 | FY22 |
|--|---|------|------|
| Total Scope 1 emissions (Break-up of the GHG into CO_2 , CH_4 , N_2O , HFCs, PFCs, SF_6 , NF_3 , if available) | Metric tonnes of CO ₂ equivalent | - | - |
| Total Scope 2 emissions (Break-up of the GHG into ${\rm CO_2}$, CH4, ${\rm N_2O}$, HFCs, PFCs, ${\rm SF_6}$, ${\rm NF_3}$, if available) | | - | - |
| Total Scope 1 and Scope 2 emissions per rupee of turnover | | - | - |
| Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity | | - | - |

The Company is not into manufacturing and therefore the possibility of releasing greenhouse gas emissions into the atmosphere is negligible/not applicable.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency:

No

- 7. Project related to reducing Green House Gas emission? If yes, details. No, the Company does not have any project related to reducing greenhouse gas emissions.
- 8. Provide details related to waste management by the entity, in the following format:

| Parameter | FY23 | FY22 |
|--|---------|------|
| Total Waste generated (in metric tonnes) | | |
| Plastic waste (A) | Nil | Nil |
| E-waste (B) | Nil | Nil |
| Bio-medical waste (C) | Nil | Nil |
| Construction and demolition waste (D) | Nil | Nil |
| Battery waste (E) | Nil | Nil |
| Radioactive waste (F) | Nil | Nil |
| Other Hazardous waste (G) | Nil | Nil |
| Other Non-hazardous waste generated (H) | | Nil |
| (Break-up by composition i.e by materials relevant to the sector | Nil | |
| Total (A+B+C+D+E+F+Gg+H) | Nil | Nil |

metric tonnes)

| Cate | Category of waste | | | | | |
|------|---------------------------|-----|-----|--|--|--|
| i. | Re-cycled | Nil | Nil | | | |
| ii. | Re-used | Nil | Nil | | | |
| iii. | Other recovery operations | Nil | Nil | | | |
| Tota | | Nil | Nil | | | |

For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)

| Cate | Category of Waste | | | | | |
|--------------|---------------------------|-----|-----|--|--|--|
| i. | Incineration | Nil | Nil | | | |
| ii. | Landfilling | Nil | Nil | | | |
| iii . | Other disposal operations | Nil | Nil | | | |
| Tota | ıl | Nil | Nil | | | |

The nature of business of the Company is International Wholesale Distribution where Company does not have any manufacturing facility or produce anything inhouse and hence, this clause is not applicable to us.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency:

No

- Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your
 company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to
 manage such wastes.
 - As an International Wholesale Distribution Company, we do not manufacture any products and thus does not use any hazardous or toxic chemicals.
- 10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

| Location of operations/offices | Type of operations | Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any. |
|--------------------------------|--------------------|--|
| Not Applicable | Not Applicable | Not Applicable |

11. Details of environmental impact assessments (EIA) of projects undertaken by the entity based on applicable laws, in the current financial year:

During the reporting period, Company has not conducted any environment impact assessment. Company ensures compliance to local and national applicable laws wherever required.

| Name and brief details of project | EIA Notification No. | Date | Whether conducted by independent external agency (Yes / No) | Results communicated in public domain (Yes / No) | Relevant Web Link |
|-----------------------------------|----------------------------|------|---|--|----------------------|
| | | | Not Applicable | | |

12. Compliance with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N).

Yes, Company ensures compliance to applicable laws.

If not, details of all such non-compliances, in the following format

| SL No | Law / regulation / guidelines which was not complied with | Details of the non- compliance | Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts | Corrective action taken, if any | |
|----------------|---|-----------------------------------|---|---------------------------------|--|
| Not Applicable | | | | | |

Principle 7. Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.

Essential Indicators

- 1 a. Number of affiliations with trade and industry chambers/associations: 5
- b. List the top 10 trade and industry chambers/associations (determined based on the total members of such body) the entity is a member of /affiliated to

| SL No | Name of the trade industry chambers/associations | The reach of trade and industry chambers/associations (State/National) |
|----------|--|--|
| 1 | Two Star Export House Certificate by Directorate General of Foreign trade | National |
| 2 | Pharmexcil Registration from Pharmaceuticals Export Promotion Council of India | National |
| 3 | FSSAI Certification from Food Safety and Standards Authority of India (FSSAI) | National |
| 4 | Certification from Agricultural and Processed Food Products Export Development Authority (APEDA) | National |
| 5 | Member of Federation of Indian Export Organisation (FIEO) | National |

2. Details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regular authorities.

| Name of authority | Brief of the case | Corrective actions taken | | | |
|-------------------|-------------------|--------------------------|--|--|--|
| Nil | | | | | |

Principle 8. Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of social impact assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

| | Name and brief details of the project | SIA notification No. | Date of notification | Whether conducted by an Independent external agency (Yes/No) | Results communicated in public domain (Yes/ No) | Relevant weblink |
|----------------|---|----------------------------|----------------------|--|---|---------------------|
| Not Applicable | | | | | | |

2. Information on project (s) for which ongoing rehabilitation and resettlement (R&R) is being undertaken by the entity

| SL No | Name of project for which R&R is ongoing | State | District | No. of project-affected families | % of PAFs covered by R&R | Amount paid to PAFs in FY23 |
|----------------|--|-------|----------|----------------------------------|--------------------------|-----------------------------|
| Not Applicable | | | | | | |

3. Mechanisms to receive and redress grievances of the community:

We have a grievance redressal mechanism which covers all our stakeholders. Active engagement with the community and stakeholders requires an effective grievance redressal system that includes feedback loops and conflict resolution mechanisms. Stakeholders can share their feedback/ concern on info@balaxipharma.in

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers

| Particulars | FY23 | FY22 |
|--|--------|--------|
| Directly sourced from MSMEs/small producers | 80.28% | 72.20% |
| Sourced directly from within the district and neighbouring districts | - | - |

Principle 9. Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanism in place to receive and respond to consumer complaints and feedback:

Consumers can directly contact the Company through email or phone and further our representative visits all the clients regularly for their feedback and issues, if any.

2. Turnover of products and /services as a percentage of turnover from all products/service that carry information about

| Particulars | As a % of total turnover |
|---|--------------------------|
| Environmental and social parameters relevant to the product | 100 |
| Safe and responsible usage | 100 |
| Recycling and/or safe disposal | 100 |

3. Number of consumer complaints in respect of the following

| | FY2023 | | | FY2022 | | |
|--------------------------------|--------|-----------------------------------|---------|--------|-----------------------------------|---------|
| Particulars | | Pending resolution at end of year | Remarks | | Pending resolution at end of year | Remarks |
| Data Privacy | 0 | 0 | | 0 | 0 | |
| Advertising | 0 | 0 | | 0 | 0 | |
| Cyber-security | 0 | 0 | | 0 | 0 | |
| Delivery of essential services | 0 | 0 | | 0 | 0 | |
| Restrictive Trade Practices | 0 | Ο | | 0 | 0 | |
| Unfair Trade Practices | 0 | Ο | | 0 | 0 | |
| Other | 0 | Ο | | 0 | 0 | |

4. Details of instances of product recalls on account of safety issues:

| Particulars | Number | Reasons for recall | | |
|-------------------|--------|--------------------|--|--|
| Voluntary recalls | 0 | N.A | | |
| Forced recalls | 0 | N.A | | |

- 5. Framework/ policy on cyber security and risks related to data privacy? **(Yes/No)** If available, web-link of the policy.: Yes, the policy is available at https://balaxipharma.in/corporate-policies.
- 6. Details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.:

None